



NORTH SHORE
Pool & Spa

The Pool & Spa Experts for over 40 years



1849 Shermer Rd, Northbrook, IL 60062 Phone: 847-564-4910 Fax: 847-564-4915

NEW CUSTOMER 2010 POOL OPENING FORM

Name (please print) _____
Address: _____
City _____ Zip _____
Fax # _____

Home# _____
Work# _____
Cell# _____
E-mail address _____

Preferred Opening Date for 2010 _____

Please mark the date and service you would like performed at your 2010 pool or spa opening. If your preferred opening date is unavailable we will schedule your opening for the nearest available date. We will mail you a confirmation card with your scheduled opening date. Please contact NSPS when the water reaches the proper operating level. Glencoe residents please add \$40 for a village permit. NSPS is not responsible for silcock connection to domestic water lines or the operation of automatic pool covers. Chemicals, parts and repairs are not included in the opening price.

OPENING SERVICES

- Early pool opening (before May 1st) with acid wash / chlorine rinse and equipment start-up \$675
 - Pool opening with acid wash / chlorine rinse and equipment start-up \$750
 - Pool / Spa combo with acid wash / chlorine rinse and equipment start-up \$900
 - Pool opening with acid wash / chlorine rinse \$600
 - Pool opening with no acid wash / no chlorine rinse and no start-up \$550
 - Pool opening vinyl liner with vacuum and start-up \$750
 - Pool Re-winterization (Lower water level & blow lines) \$525
 - Power washing (Length x Width = Square Footage) \$1.50 per sq ft
 - Spa opening \$219 Two Hour Minimum Charge / \$99 additional charge, per Technician hour
 - Spa closing \$219 Two Hour Minimum Charge / \$99 additional charge, per Technician hour
 - Spa Drain, Clean & Fill \$219 Two Hour Minimum Charge / \$99 additional charge, per Technician hour
- If a Nature 2 cartridge is required there is an additional \$149.95
 - If a hydrostatic relief valve is required there is an additional \$129.95

MAINTENANCE PLANS

- Plan I Chemical Check \$80
- Plan II Full Service Once Weekly \$95
- Plan III Full Service Twice Weekly \$130
- Plan IV Spa Full Service \$75

Repair Calls \$120 first hour (per technician) / \$99 after the first hour (per technician)

\$525 DEPOSIT REQUIRED FOR POOL OPENINGS

Terms of Acceptance this proposal: The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. A non-refundable deposit of \$525.00 is due upon accepting this proposal. The remaining balance and any other costs incurred are due upon completion. North Shore Pool & Spa, Inc. will apply the remaining balance to your credit card once the work is completed. If Customer fails to pay for any invoice when due a \$25.00 late fee shall be added to and payable on all overdue amounts, from the date of invoice, plus any accrued legal and collection costs. A \$25.00 fee on all returned checks, plus any additional bank fees will apply. When scheduling your pool or spa service online or by phone you agree to the above terms and conditions.

Accepted by _____ Date _____
(Signature)

Visa MasterCard Discover Check Enclosed Check # _____ Date _____

Credit Card # _____ Exp. _____ 3 Digit Code _____

For new customers remaining balance is due upon completion



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Name (please print) _____
Address: _____
City _____ Zip _____
Fax # _____

Home# _____
Work# _____
Cell# _____
E-mail address _____

Preferred Opening Date for 2010 _____

Last Year's Opening Date _____

We have marked the services performed at your 2009 pool opening. We will perform the same services at your 2010 pool opening unless otherwise specified. If your preferred opening date is unavailable we will schedule your opening for the nearest available date.

We will mail you a confirmation card with your scheduled opening date. Please contact NSPS when the water reaches the proper operating level. NSPS is not responsible for silcock connection to domestic water lines or the operation of automatic pool covers.

Chemicals, parts and repairs are not included in the opening price.

OPENING SERVICES

- Early pool opening (before May 1st) \$675
- Pool opening \$750
- Pool / Spa combo opening \$900
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- If a Nature 2 cartridge is required there is an additional \$149.95
- If a hydrostatic relief valve is required there is an additional \$129.95
- Glencoe residents there will be an additional \$40 for a village permit

MAINTENANCE PLANS

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- Plan II Full Service Once Weekly \$95
- Plan III Full Service Twice Weekly \$130
- Plan IV Spa Full Service \$75

Repair Calls \$120 first hour (per technician) / \$99 after the first hour (per technician)

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Accepted by _____ Date _____
(Signature)

Visa MasterCard Discover Check Enclosed Check # _____ Date _____

Credit Card # _____ Exp. _____ 3 Digit Code _____

Please check this box if you would like NSPS to charge the remaining balance of your pool and/or spa opening to your credit card, once the work is completed.



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Service Plans

Plan I **Weekly Chemical Check** **\$80**

Weekly Chemical check includes:

- Check and adjust the water chemistry
- Backwash the filter
- Clean the pump and skimmer baskets
- Skim the water surface
- Brush the walls and floor
- Clean the grease line from the pool walls
- Perform minor repairs
- Report any operational malfunctions

Please Note: Chemical checks are only performed on Monday or Wednesday.

Plan II **Full Service Once Weekly** **\$95**

Weekly Full Service includes:

- Check and adjust the water chemistry
- Backwash the filter
- Clean the pump and skimmer baskets
- Skim the water surface
- Brush the walls and floor
- Clean the grease line from the pool walls
- Vacuum the bottom of the pool
- Perform minor repairs
- Report any operational malfunctions

Please Note: Full service is performed only on weekdays Monday thru Friday.

Plan III **Full Service Twice Weekly** **\$130**

Full Service Twice Weekly includes:

- Check and adjust the water chemistry
- Backwash the filter
- Clean the pump and skimmer baskets
- Skim the water surface
- Brush the walls and floor
- Clean the grease line from the pool walls
- Vacuum the bottom of the pool
- Perform minor repairs
- Report any operational malfunctions

Please Note: Full service twice weekly is performed on Monday & Thursdays or Tuesday & Fridays.

Plan IV **Weekly Spa Full Service** **\$75**

Spa Full Service includes:

- Vacuum the interior bottom of spa
- Skim the water surface
- Clean the grease line from the spa walls
- Remove and clean the spa filters and exterior of the spa cover
- Check and adjust the water chemistry

Please Note: Spa full service is performed only on weekdays Monday thru Friday.

Filter Element Cleaning

- Spa Filter Element Cleaning **\$35**
- Pool Filter Element Cleaning **\$75**
- Multiple Pool Filter Element Cleaning **\$125**
- D.E. Filter Element Cleaning **\$125**

Maintenance programs can be tailored to your specific needs upon request



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2010 PREPERATION FORM

Please provide me with an estimate on the following work:

At my swimming pool and/or spa opening please complete the following repair:

I want you to be aware of the following service and/or repair issues that need to be resolved:

If any of your contact information has changed, please provide the new information below.

Phone Number: _____

Billing Address: _____

Work Number: _____

Fax Number: _____

Contact Name & Title: _____

Maintenance Manager: _____

Email Address: _____

Automatic Credit Card Processing

Please mark this section if you would like to authorize North Shore Pool & Spa to charge the balance of your maintenance and/or repair invoices to your credit card. You may also provide this information by calling us at 847-564-4910 and ask to speak to Justin.

Visa MasterCard Discover

Card # _____ Expiration Date ____/____/____ 3-Digit Code _____

Signature _____ Title _____

Print Name _____



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Introductory Maintenance Offer

5 Full Pool Services for \$550

NSPS lets you choose the day you would like your pool serviced from the following package dates. You can choose the days now or wait till you are ready. Just simply call or email your requested days. Please contact your service manager for further details or to sign up.

Package includes:

- 5 full pool services in any of these months: June, July and August
 - Days of the week available: Monday thru Thursday
- All maintenance services performed at a regular full pool service are included.
 - 2 quarts of Algae Control
 - 2 quarts of Pool Clarifier
- 1, 10Lbs container of giant chlorine tabs

NSPS will adjust your PH and Alkalinity at **NO COST.**

List Service Dates: _____

The above chemicals will be used during the package dates. All services or repairs performed beyond this estimate will be invoiced on a time and material basis at the hourly rate of \$99.00 per hour, per man, plus materials.

\$550 paid in full prior to your first visit

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Schedule your pool or spa opening at www.northshorepool.com, and the first 100 customers will automatically enter a chance to win a **FREE pool or spa opening!**

Follow these simple steps:

1. Log on to www.northshorepool.com
2. Click the Open/Close tab in the upper right hand corner under Schedule a Service
3. Fill out the Request a Service form and click *Submit*
4. Then click the Pay Your Bills tab on the right
5. Fill out the Secure Payment form and click *Submit*



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