



North Shore Pool & Spa
1849 Shermer Road Northbrook, IL 60062
Phone 847 564-4910 • Fax 847 564-4915



We at North Shore Pool & Spa are very happy to welcome our wonderful customers to the 2008 swimming pool season. We have tried to make the pool and spa scheduling process easier, with fewer forms to read and fill out. In some cases, we've already filled out the scheduling sheet for you and have indicated your preferred opening date from last year. Of course, if there are any changes you wish to make, please feel free to update the information.

It is our intention to give you not only the finest service available but to make "owning water" as pleasurable for you as possible this season and every season to come.

SERVICE RATES FOR 2008

Early Pool Opening

\$650

Open your pool **before May 1st** and receive a **\$75 discount** off the regular opening price of \$725! (*\$400 deposit required, refundable upon 24-hour cancellation notice.*) Glencoe residents: Please add \$40 for village permit.

Pool Opening – No cover, mesh or vinyl cover

\$725

Remove pool cover, if applicable, wash and store it on your property. All deck anchors will be cleaned and lowered for summer storage. Pump down uncovered pool and remove accumulated debris. Wash sides and floor of pool. Set up deck and filter equipment. Test and insert underwater lights. Start the pool filling. **When the customer notifies North Shore that the pool is filled (water level must be up to the middle of the skimmer),** a service technician will return to start the filter system and to adjust water chemistry. **Chemicals are not included in this opening price.** An hourly rate of \$99 per man-hour plus materials will be charged for all repairs deemed necessary at the time of the opening for a properly functioning swimming pool or spa. (*\$400 deposit required, refundable upon 24-hour cancellation notice.*) Glencoe residents: Please add \$40 for village permit. *Please be advised that North Shore Pool & Spa is not responsible for silcocks connected to domestic water lines or for the operation of automatic swimming pool covers.*

Portable Spa Opening or Drain, Clean & Fill

Because spas differ greatly depending upon size and equipment configuration, North Shore performs spa openings and drain, clean & fills on a Time & Material basis with a 2 hour minimum charge of \$198. Any additional time will be invoiced at a rate of \$99 per man-hour. An hourly rate of \$99 per man-hour, plus materials will be charged for all repairs deemed necessary at the time of the opening for a properly functioning spa. If your spa has been operating properly all winter you may only require our drain, clean & fill service. NSPS recommends that your spa be drained, cleaned and filled every 3-4 months. (*\$125 deposit required, refundable upon a 24-hour cancellation notice.*)

Repair Calls

\$110 minimum charge / \$99 per man hour, after first hour

Many problems can be solved through telephone consultation. However, when a service call is required, it will be scheduled for the next available appointment, which is usually the following workday. We welcome the opportunity to provide estimates for any major repairs, new equipment, pool painting, tiling, and many other services. North Shore Pool & Spa prides itself on prompt, dependable service and experienced personnel.

Filter Element Cleaning

Filter elements should be cleaned once a month. It is sometimes more economical to purchase a new element than to spend the money on cleaning. North Shore stocks a wide range of elements for easy comparison.

Spa Filter Element Cleaning	\$30
70 Square Ft. - 100 Square Ft. Element Cleaning	\$50
150 Square Ft. Element Cleaning	\$60
300 Square Ft. - 500 Square Ft. Element Cleaning	\$70
D.E. Filter Element Cleaning	\$98